



**JEFFRESS**  
ENGINEERING

# JEFFRESS Engineering Pty Ltd

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4<sup>th</sup> June 2019

Dear client

I am writing to you to clarify the situation regarding availability for some older and now obsolete Jeffco sugarcane sample processing equipment. This concerns the following Jeffco equipment:

- Jeffco CG02 Cutter Grinder
- Jeffco 291 series Wet Disintegrator
- Jeffco 292 series Wet Disintegrator

These generations of Jeffco technology were developed in the early 1970's and distributed around the world. As such they are over 40 years old in some cases and are still to be found operating in some locations. Jeffress Engineering stopped selling these equipment's in the late 1990's.

Jeffress Engineering has supported these units for several decades now. However, it is apparent to us that it is harder to source relevant spare parts, especially in light of overall decreasing orders for parts. It is not economic for us to hold large stocks of these parts. Unfortunately, in many cases we are forced to order large quantities from our suppliers as the orders are infrequent and sometimes require multiple stages in manufacture. In some cases, our suppliers are reluctant to provide further support.

We have therefore taken a decision to cease support for these equipment's at the end of this year, 2019. At the end of this year we will no longer source parts for these equipment's and stock levels at that point will be gradually run down as any further orders arrive to us. If you wish to continue to use this equipment and need spare parts to do so I would strongly encourage you to order what you need before the end of 2019. We cannot guarantee any supply after this point. Please note the list of spare parts on our new website after June 18<sup>th</sup>.

Current equipment we offer include the Jeffco CG03 Cutter Grinder and the Jeffco WD02 Wet Disintegrator, which are excellent replacement for the obsolete products. I do recommend upgrading the older models you have to our current generation of equipment.

I would like to thank you for your ongoing business and appreciate that you will have to plan for these changes. will do our best, as always, to provide our best support with due regard to your needs throughout this transition.

Please do not hesitate to contact me should you have any questions at any time.

Kind regards

Chris Henderson

General Manager